

President's Message

March 16, 2020

Good afternoon,

We want to provide you with some information about how the OPC will be operating over the coming weeks. As part of our responsibility to support safety and well-being during the COVID-19 pandemic, we have closed our office. It will remain closed until Monday, April 6.

While the physical office is closed, our staff is working offsite and will be ensuring essential work is completed, to the extent we can.

- We are responding to time-sensitive issues to support Members and the organization as a whole.
- If a Member meeting is going ahead, our PST staff will ensure representation.
- We will continue work to ensure we can resume business as usual following the closure with events, submissions and projects.
- Critical financial transactions will continue.
- Members applying for or in receipt of LTD Benefits will continue to be supported.
- Intake calls from Members will continue to be answered and, if necessary, referred.
- While our reception desk will not be staffed, a recorded message will explain to callers how they can reach our staff, if necessary. It will indicate what Members should do in the event they are facing a work-related matter of some urgency.
- We will update our website and social media accounts with new information as it becomes available.

As you know and are experiencing, this is a fluid and unprecedented time. We will be monitoring the situation daily, and will change/revise our practices as necessary. Please be assured that we will do whatever we can, given our offsite work environments, to continue to support our Members and our organization.

We will also continue to support our staff, and their health and safety.

We encourage you to continue to monitor the news updates frequently, self-isolate your family as much as possible and take precautions as outlined by our health authorities.

Thank you for your support and patience during this challenging time.